

Subject: Re: SSSA Meeting at the Manchester Hyatt in April 2012

From: bethney.gardner@hyatt.com **Date:** Wed, 03 Mar 2010

14:25:14 -0600 **To:** Peter Wielhouwer

<peter.wielhouwer@wmich.edu>

Hello Peter,

Very nice to speak with you today and I appreciate your efforts in sharing accurate information to your Board and attendees. To confirm answers to your questions today please see below:

Unite Here: Manchester's Hyatt forces housekeepers to clean more rooms than housekeepers at other Hyatt hotels in San Diego **Hyatt:** Housekeepers at the Manchester Grand Hyatt on a volunteer basis participate in a program that assigns credits to the room based on the level of cleaning required. This program allows housekeepers to work an eight hour day and also provides financial incentives for the housekeeper. Although 98 percent of housekeepers participate and are happy and satisfied with the program, no housekeeper is forced to participate.

Unite Here: Workers at the hotel do not have a job security guarantee if the property is sold. **Hyatt:** Hyatt Corporation has a signed contract with the ownership of Manchester Group Financial that is good through 2030. This contract guarantees that Hyatt and their employees will manage this hotel through 2030 even if the current ownership sells their assets to a new investor.

Should you have any additional questions or need more information please let me know.

Best regards,
Bethney

Bethney Gardner Senior Sales
Manager Manchester Grand Hyatt
San Diego One Market Place San
Diego, CA 92101 619-656-1756
direct 619-656-9860 fax
bethney.gardner@hyatt.com

www.manchestergrand.hyatt.com

From: Peter Wielhouwer <peter.wielhouwer@wmich.edu> To: Bethney
Gardner/SANRS/HYATT@HYATT Date: 03/03/2010 01:33 PM Subject: Re:
SSSA Meeting at the Manchester Hyatt in April 2012 Sent by:
peter.wielhouwer@wmich.edu

Dear Bethney, I am following up on the boycott question, in preparing a document for our members and leaders. Thank you for your documents in the email below, and I have a couple of follow-up questions for you. Please give me a call at your earliest convenience, at 269-668-3882 or 269-599-3544. Thank you, Peter

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Peter W. Wielhouwer, Ph.D.  
Associate Professor of Political Science  
Western Michigan University  
Executive Director, Southwestern Social Science Association

On 10/26/2009 11:40 AM, bethney.gardner@hyatt.com wrote:

> > Good Morning Mr. Wielhouwer,  
> > Thank you for your email. I understand your questions surrounding Prop  
> 8. The attached letter should be helpful in outlining the progress of  
> the Hotel's efforts to resolve this situation. Additionally, I have  
> attached a Q&A that another hotel customer provided to it's attendees,  
> which has some very helpful information about the history of the  
> dispute and the hotels positioning.  
> > Please let me know if you would like to discuss this further. I am  
> happy to speak with you or schedule a time to discuss this with the  
> hotel's upper management.  
> > > > We are dedicated to working with you toward a very successful event in  
> 2012 and happy to provide you with any information necessary to help  
> move forward in a positive and productive direction.  
> > Best regards,  
> Bethney  
> > Bethney Gardner  
> Senior Sales Manager  
> Manchester Grand Hyatt San Diego  
> One Market Place  
> San Diego, CA 92101  
> 619-656-1756 direct  
> 619-656-9860 fax  
> [bethney.gardner@hyatt.com](mailto:bethney.gardner@hyatt.com)  
> [www.manchestergrand.hyatt.com](http://www.manchestergrand.hyatt.com)

> > > From: Peter Wielhouwer [peter.wielhouwer@wmich.edu](mailto:peter.wielhouwer@wmich.edu)  
> To: Bethney Gardner/SANRS/HYATT@HYATT  
> Cc: "Eckberg, Douglas L." <[eckbergd@winthrop.edu](mailto:eckbergd@winthrop.edu)>, Ray Darville  
> <[RDARVILLE@SFASU.EDU](mailto:RDARVILLE@SFASU.EDU)>, Eddie Weller <[eddie.weller@sjcd.edu](mailto:eddie.weller@sjcd.edu)>  
Date: 10/26/2009 09:50 AM  
> Subject: SSSA Meeting at the Manchester Hyatt in April 2012  
> Sent by: [peter.wielhouwer@wmich.edu](mailto:peter.wielhouwer@wmich.edu)

> > > -----> > >  
> Dear Ms. Gardner, > > I am the Executive Director for the Southwestern Social Science  
> Association, and am now responsible for hotel relations and conference  
> siting matters for our organization; you previously worked with Dr.  
> Lydia Andrade, and she has forwarded me a copy of our sales contract.  
> > Last week several members of our leadership were contacted by a group  
> attempting to organize a boycott of the Manchester Hyatt due to (1) the  
> owner's support for Prop 186 and (2) alleged unfair labor practices. We  
> are currently in the process of gathering information about this, and  
> would like the hotel management's perspective on the issues and the  
> accusations.  
> > Would you please let me know the hotel's understanding of the history of  
> the complaints, their basis in fact, if there are any job actions  
> surrounding it, whether any organizations have cancelled their contracts  
> with you, and which organizations have not.  
> > Thank you in advance for your assistance in this matter. I would prefer  
> to get something in writing that can be distributed to those of us in  
> the discussion, but also welcome phone conversations to get us to a  
> productive place. You may reach me at 269-599-3544  
> > Sincerely,>

> Peter Wielhouwer  
> > -> ~~~~~  
> Peter W. Wielhouwer, Ph.D.> Associate Professor of Political Science >  
Western Michigan University> Executive Director, Southwestern Social  
Science Association

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